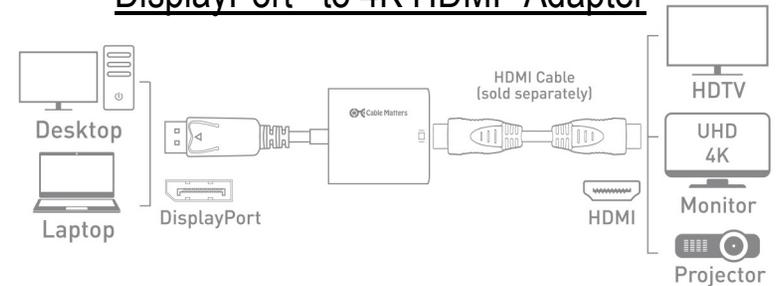


The Cable Matters Active DisplayPort to 4K HDMI Adapter is an indispensable companion for your laptop or desktop equipped with DisplayPort. Connect your computer to a monitor for 4K video streaming with this portable adapter and an HDMI cable (sold separately). Use this adapter to mirror or extend your desktop as part of a multi-monitor configuration



**DisplayPort™ to 4K HDMI® Adapter**



**View other compatible products at [www.cablematters.com](http://www.cablematters.com)**



**HDMI to DVI Adapter  
Model 113031**



**HDMI Cable  
Model 300019**



**DisplayPort to VGA Adapter  
Model 102026**

**Customer Support and Contact Information** Cable Matters offers lifetime technical support as an integral part of our commitment to provide industry leading solutions.

Contact us at [wholesale@cablematters.com](mailto:wholesale@cablematters.com) for large volume discount pricing.

**Warranty Information** This product is backed by a limited one-year warranty. In addition, Cable Matters warrants its products against defects in materials and workmanship for the periods noted, following the initial date of purchase. During this period, the products may be returned for repair, or replaced with equivalent products at our discretion. The warranty covers parts and labor costs only. Cable Matters does not warrant its products from defects or damages arising from misuse, abuse, alteration, or normal wear and tear.

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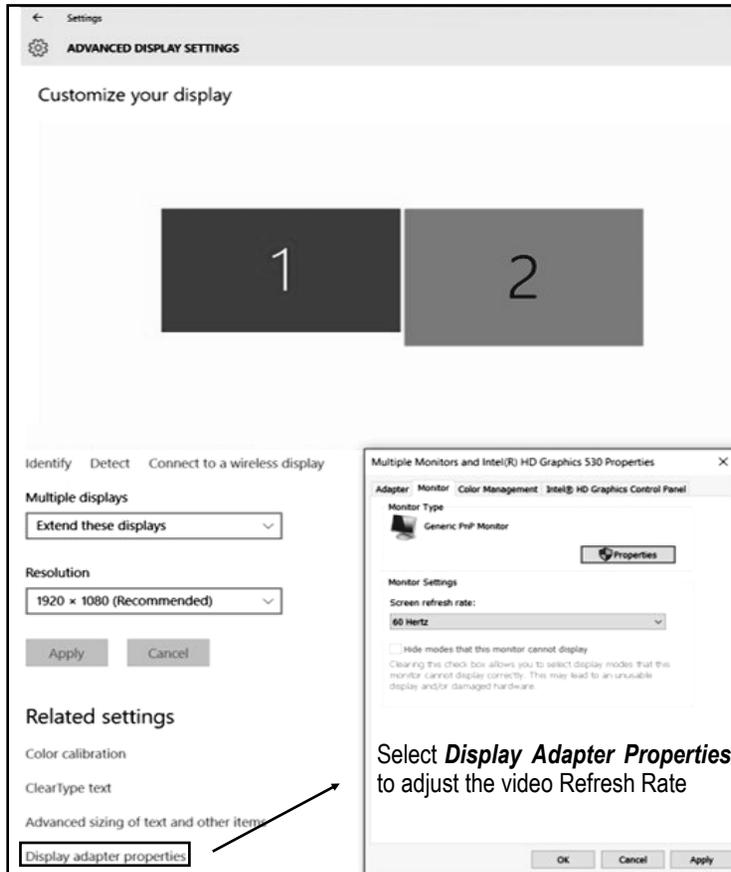
- 1) Connect the DisplayPort end to the DisplayPort port of the COMPUTER
- 2) Connect an HDMI cable (sold separately) from the ADAPTER to the DISPLAY
- 3) Select the HDMI input setting from the menu of the connected DISPLAY
- 4) Select a compatible video resolution and refresh rate from the computer
- 5) Adjust the computer audio output settings from the computer

**Connection Notes**

- DEPRESS THE LATCH on the DisplayPort connector to avoid damage when unplugging
- MULTIPLE MONITOR SUPPORT with AMD Eyefinity Multi-Display Technology support
- HDMI VIDEO RESOLUTION up to 3840 x 2160 @ 60 Hz with a 4K source, cable, and display
- AUDIO SUPPORT for LCPM, DTS, and Digital Dolby with compatible equipment
- NOT BI-DIRECTIONAL adapter converts only from DisplayPort to HDMI
- AUDIO SUPPORT for LCPM, DTS, and Digital Dolby with compatible equipment
- NOT USB COMPATIBLE with a DisplayPort plug that does not fit the USB port of a computer
- HDCP SUPPORT for viewing copy protected video with HDCP compliant equipment

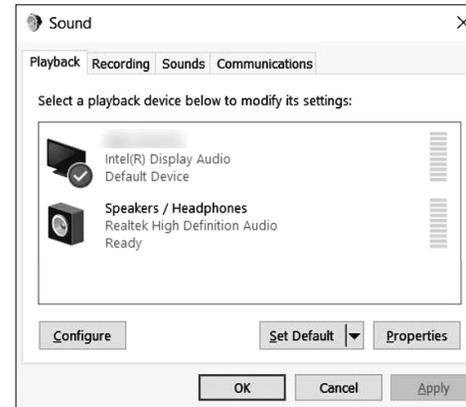
## VIDEO SETTINGS IN WINDOWS

- 1) Connect the adapter and the DVI cable to both ends
  - 2) Select the **DVI input** from the connected display menu
  - 3) Search for **Display Settings** in Windows
  - 4) Select to **Duplicate** or **Extend** the display
- (Note: Click and drag the program to the display in Extended Mode)
- 5) Click **Apply** to save the settings



Contact [support@cablematters.com](mailto:support@cablematters.com) for questions

## AUDIO SETTINGS IN WINDOWS



- 1) Search for **Sound** in Windows
- 2) Open the **Playback Tab** in **Sound**
- 3) Select the display with HDMI audio
- 4) Set the **Configuration** and **Properties**
- 5) Click **Set Default**
- 6) Click **Apply** and **OK** to save the settings
- 7) Adjust the volume at the connected display

- ◆ Changing the audio device may require you to **RESTART** your PC
- ◆ Check that your computer volume is not **MUTED** or extremely low

## Troubleshooting Tips

### CABLING

- Check that all cable connections are secure
- Inspect the adapter to check that no pins are damaged or bent
- Test the adapter with a different port or computer, if possible

### COMPUTER SOURCE

- Check for updated OS and video graphics card drivers for DisplayPort
- Review the troubleshooting steps from your computer manufacturer
- Try different video resolution and refresh settings supported by the connected display
- Reboot the computer after making multiple changes

### CONNECTED DISPLAY

- Select the DVI input from the connected display menu
- Select a video resolution and aspect ratio setting supported by your computer
- Check for firmware updates and troubleshooting from the display manufacturer

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